



# HAItComms

Holistic Alternative Communication Services

## Client Feed Back Form

Everyone has a right to a voice !

## Talk To Us

Here at HAItComms we strive to be the best and meet the needs of all the clients we serve. We realize the need for effective communication and we want everyone to be able to express themselves in their own preferred means of communication. We recognize that you have some great ideas and we want you to share them with us. Please complete the Alternative Communication Facilitator evaluation below in its entirety. By doing so, you will help us to improve our level of service. Feel free to include comments or detailed remarks you would like to share. If you would like to discuss any matter concerning your experience with your Communication Facilitator/Service today, please do not hesitate to contact us.

## General Information

### Name

First Name

Last Name

## Phone Number

## Email

example@example.com

## Organisation/Company

## I am

deaf

Deaf

Hard of Hearing

None of the above/other

## Gender

Male

Female

None Binary

## May we share your comments with an Alternative Communication Facilitator?

Yes

No

## May we use your comments in our publications?

Yes

No

## Answer Key

E - Excellent, G - Good, A - Average, P - Poor D - Definitely, P -Probably, N - Not Likely

**Observation[Tick Appropriate]**

Excellent    Good    Average    Poor    Probably    Not Likey

Arrived on time

Well Prepared

Appropriately Dressed

Familiar with topic

Positive Attitude

Pleasant/Friendly

Accepted Feedback

Behaved Ethically

Satisfied your needs

Pre-conferenced with you

## Alternative Language Use

Excellent      Good      Average      Poor

Clarity of message

Maintained Eye Contact

Communication Facilitation Skills

Receptive Skills

Use of Facial Expressions

Use of Vocabulary

Use of Grammar

Clarity of Visuals

Clarity of Cueing

Precise Lipping

Accurate Notes and Captions

Clear Signing

Translation

English/Primary Language

## Meeting Platforms

Virtual Meetings

**Platform used was effective for me**

Yes

No

Not Quite, will opt for a different platform next time

## Will you use our services again or recommend us to other people

Definitely

No

Probably

## Additional Information

Any other feedback you wish to convey to us is welcome